Canvas Technical Support

For Students:

Students have experienced some difficulties **logging in** to Canvas, but that is really a COS technical problem and not a Canvas problem. To resolve a login issue, students should contact the COS student services personnel in the LRC or the Welcome Center.

Students have reported very few Canvas technical problems, but if they experience technical difficulty in Canvas, they can contact the Student Helpdesk in the LRC at 730-3743. They can also **contact Canvas directly at 877-894-3392.**

If students report technical problems to you, and they are unable or unwilling to contact Canvas directly, please refer them to me.

For Instructors:

Canvas is available to all instructors currently listed in Banner as the instructor of record for a class. Login to cos.edu>MyGiant with your username and password and look for the Canvas logo. Find your class on your Dashboard or at Courses>All Courses. A starred class on your All Courses list will appear on your Dashboard. Click on the course tile to enter the course.

Please contact me to be enrolled in the online self-paced orientation to Canvas.

Please contact me for resources and individual coaching about teaching with Canvas.

If you have a technical problem with Canvas, you can call them directly 24 hours a day at 877-894-3392.